

# COMPLAINT / REKLAMATION

## 1. Input / Erfassung

|                                   |                      |                                                      |                      |
|-----------------------------------|----------------------|------------------------------------------------------|----------------------|
| Customer<br><i>Kunde</i>          | <input type="text"/> | DINOL Contact person<br><i>DINOL Ansprechpartner</i> | <input type="text"/> |
| Customer No.<br><i>Kunden Nr.</i> | <input type="text"/> | Onlineshop                                           |                      |
| <hr/>                             |                      |                                                      |                      |
| Article No.<br><i>Artikel Nr.</i> | <input type="text"/> | Invoice-No.<br><i>Rechnung-Nr.</i>                   | <input type="text"/> |
| Product<br><i>Produktbez.</i>     | <input type="text"/> |                                                      |                      |
| Quantity<br><i>Menge</i>          | <input type="text"/> |                                                      |                      |
| Batch No.<br><i>Charge Nr.</i>    | <input type="text"/> |                                                      |                      |
| <hr/>                             |                      |                                                      |                      |

## 2. Exact description of the complaint / Genaue Beschreibung der Reklamation

**Quality of Product**  
*Produktqualität*

☐


**Transportation**  
*Transportschaden*

☐


**Incorrect Delivery**  
*Falschlieferung*

☐


**Incorrect Invoice**  
*Falsche Rechnung*

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